

THE SOURCE

For Shelby Township, Sterling Heights, Romeo, Utica and Washington Township

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Treasurer's Office starts 'pay-by-phone' option for property taxes

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Shelby Township residents now have the option of paying their property taxes over the phone.

According to Treasurer Michael Flynn, taxpayers can use the new system by calling 844-701-5086 and following the voice prompts.

"I have said before that no one enjoys paying taxes," Flynn said. "The least we can do is make it as convenient and hassle-free as possible. We are hoping this will be a help for folks who don't have time to mail in a payment or don't have access to a computer."

According to Flynn, payments are only accepted for the current tax year and can be made with a credit or debit card.

"Residents should make sure to have their tax bill handy, as they will need to enter their parcel number and payment amount to complete the transaction," Flynn said, noting that there is a \$3.95 convenience fee for debit card users, or 2.5 percent of the payment amount for those who wish to pay by credit card.

Taxes can be paid:

- In person at the treasurer's office via cash, check, credit card (2.5 percent fee), or debit card (\$3.95 fee).
- At the town hall drop box via check.
- At a Shelby Township Fifth Third Bank branch via cash or check.
- By phone at 844-701-5086 via credit card (2.5 percent fee) or debit card (\$3.95 fee).

Phone

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- Online at ShelbyTwp.org/Treasurer via e-check (\$1 fee), debit card (\$3.95 fee), or credit card (2.5 percent fee).

“We have had tremendous success with the on-line payment system,” Flynn said. “Our goal has always been to be customer-focused and our customer is the taxpayer.”

Summer property tax bills were mailed out July 1 and are payable without penalty through Sept. 14.

Residents with questions can call the Treasurer's Office at 586-731-5145 or email Treasurer@ShelbyTwp.org.