

SHELBY TOWNSHIP

McLaren opens centralized patient accounting office

McLaren Health Care has opened up their Revenue Cycle Operations office, which will house the health systems entire billing and processing department.

The 57,000 square foot facility, which is being leased, is located at 50820 Schoenherr Road, Shelby Township.

This centralization will move more than 300 jobs to Shelby Township with no jobs eliminated. This route was chosen over third party outsourcing.

"A centralized approach leads to more efficient procedures - less duplication and overlapping of responsibilities and inconsistent processes," said Harry Crane, vice president of revenue cycle, McLaren Health Care. "McLaren Health Care has expanded rapid across the state.

Different processes across



PHOTO COURTESY OF MCLAREN REVENUE CYCLE

Shelby Township Supervisor Richard Stathakis, Grace Shore, chief executive officer of the Macomb County Chamber and Harry Crane, Corporate Revenue Cycle specialist, at the site of the new McLaren Revenue Cycle office in Shelby Township, centralizing patient accounting for McLaren Health Care.

geographically-dispersed locations has the potential for lost revenue and costs that could ultimately impact resources at the bedside. This centralization is a move to ensure that impact does not happen within McLaren."

There are about 100 employees there now from

McLaren Macomb, McLaren Port Huron, McLaren Oakland and Barbara Ann Karmanos Cancer Center and a second group of about 200 employees are scheduled to begin there in April.

McLaren Health Care employs more than 22,000 people in Michigan.